

## Hours of Operation

Our family health centers are staffed by Family Medicine physicians, nurse practitioners, and residents from the Family Practice Residency Training Program. We provide personalized attention to the health care needs of individuals and families in all age groups. Each patient or family is assigned to a primary care provider. If your provider is unavailable at the time of an urgent appointment, you may be seen by another



All of our family health centers are open during the hours of:

8:30 AM to 5:00 PM on weekdays

In addition all offer night clinic hours on one or more evenings each week.

We provide an after-hours answering service for urgent problems. You may reach this service by calling your assigned family health center.



Medication Refills

To refill a prescription call the Arrowhead Regional Medical Center pharmacy refill line at:

888-250-4395

Medications will be ready for pick-up after 5:00 pm the next day. If you request that we mail your medications to you, you should receive them within 7 days. Remember to refill early so you do not run out of medication. A pharmacist is always available to answer your questions. Call (877) 354-4096.



## Hospitalizations

When hospitalizations or emergency room services are necessary, we provide care for our patients at Arrowhead Regional Medical Center.



Billing Inquiries

Medicare, Medi-Cal, and IEHP may be accepted for services rendered. Please remember to bring your health plan card with you to your appointment.

Co-payments are expected at the time of service.

All billing inquiries should be made to the Patient Accounts Department at the Arrowhead Regional Medical Center:

(909) 580-2650